

West Wales higher education exhibition 2018

## Exhibitor manual

University of Wales Trinity Saint David
Carmarthen Campus
Carmarthen
SA31 3EP

27 March 2018 09:30 - 14:45



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#### Accidents and near misses

If an exhibitor is involved in an accident or a near miss, they should inform a member of organising staff at the welcome desk immediately. You will be advised appropriately.

#### Accommodation

Falcon Hotel, Lammas Street, Carmarthen

Tel: 01267 234 959

www.falconcarmarthen.co.uk

Ivy Bush Royal Hotel, Carmarthen

Tel: 01267 235 111

www.ivybushroyal.co.uk

Rose and Crown Hotel, Carmarthen

Tel: 01267 232050

www.roseandcrowncarmarthen.co.uk

Boar's Head, Lammas Street, Carmarthen

Tel: 01267 222 789

www.boarsheadhotel.net

Spillman Hotel, Spillman Street, Carmarthen

Tel: 01267 237037

www.spilmanhotel.co.uk

The Travelodge, Cross Hands

Tel: 0871 984 6230 www.travelodge.co.uk

#### Arrival

On arrival, please follow the signage to the exhibitor parking area. Student ambassadors will be on hand to direct you to your stand.

#### **Directions**

Car



From the east (M4), take the M4 westbound until Junction 49, Pont Abraham Services (end of motorway). Take the first exit on the roundabout for A48, Carmarthen (dual carriageway). This road will take you into Carmarthen. At Pensarn roundabout at the end of the A48, take the 2nd exit over Lesneven Bridge. At the next roundabout, take the 1st exit for A40, St Clears/ Haverfordwest. Proceed for 600 yds under a flyover, then immediately take the slip road on your left for Johnstown (this turning will take you onto the flyover). At the junction on the flyover turn left. At the next set of traffic lights, take the second exit for Jobswell Road (an immediate left after passing the Friends Arms). Continue up the hill and around the bend at the top, and take the entrance on your right.

The sports centre is to the left as you enter the campus – look out for the large green roof.

#### Rail

There is a mainline railway station in the centre of Carmarthen, approximately 2.6 miles from campus. There is a taxi rank next to the station.

#### **Taxis**

Chris Cars (Carmarthen) Tel: 01267 234438. Ace Taxis (Carmarthen) Tel: 01267 222712. Encore Taxis (Carmarthen) Tel: 01267 221646.

В

#### Build-up and breakdown

Monday 26 March 2018 Courier access for set up 11:30 – 16:00

Monday 26 March 2018 Exhibitor access for set up 16:00 – 18:00

Tuesday 27 March 2018 08:30 – 09:30 Exhibitor access

Please note, trolleys are not provided, and will not be allowed on the hall floor once the exhibition has opened. Please try to finish unloading any material by 9:15, as students will begin to arrive by this time.

09:30 – 14:45 Exhibition open



Please note, the event will not close for lunch. Exhibitors should remain on their stands until the convention closes at 14:45. Great effort has been made to disperse visitors throughout the day, and visitors will be attending from 13:00 onwards.

14:45 – 15:45 Breakdown

#### Business centre

There are no facilities for printing/faxing, etc.

C

#### Car parking

The exhibitor car park is located close to the exhibition hall, and exhibitors will be able to load/unload any material from there. Parking will be free for exhibitors — please print the permit from the end of this document and display in your windscreen. Due to the size of our campus, and need for a safe area for buses to drop off students, parking is limited. Every effort will be made to maximize the space available. Please follow the signs for exhibitor car parking.

#### Disabled parking

Disabled parking facilities are available on campus. Car parking stewards will direct any exhibitors requiring disabled car parking to the appropriate areas.

#### Catering

The event will not be closing for lunch, however, exhibitors will be able to pre-order a packed lunch to be delivered to their stand. There will be an order form at your stand on arrival. A member of the catering team will come and collect your form (and payment) between 8:15 and 9:15. The cost of packed lunches will be £5.75 each. Unfortunately, we will only be able to accept cash, as we won't have the facilities to accept card payments. For those able to leave their stand or who would like a hot meal, food will be served throughout the day in the Merlin Restaurant and Quad café situated on campus. Please note, there is a charge of 50p for any card transactions below £4. There is a cash point in the students union with a £1.00 surcharge.

Coffee and tea will be available free of charge from the exhibitor lounge or exhibition hall.

D



#### Deliveries

There are no facilities for the advance storage of exhibition material, and exhibitors are requested to arrange for all deliveries to be made on Monday 26 March 2018 between 12:00 – 17:00, or Tuesday 27 March 2018 between 08:00 – 09:00. Please note, due to the large amounts of people in the hall, trolleys cannot be used on the hall floor during open hours.

Any deliveries made for the event should be clearly marked with the following information:

FAO Schools and colleges liaison team, West Wales 2018 HE Exhibition, Exhibitor name and stand number, University of Wales Trinity Saint David, Carmarthen Campus, Carmarthen, SA31 3EP.

Ε

#### Electrical services and stand power

Electricity is not available at this event.

#### Emergency procedures

There are no fire drills scheduled for the day. On hearing the alarm, you must immediately leave by the nearest indicated exit, and make your way towards the assembly points. Do not stop and pick up belongings. Please make time to familiarise yourselves with the exit points before the event begins.

The fire assembly point is at point A7, and is located by the picnic area, to the right of the main entrance as you walk into the building.

Do not block any entrance or obscure signs unless agreed with exhibition organisers. Ensure rubbish is cleared from walkways and bags/coats are not trip hazards.

#### Exhibition stands and furniture

Each exhibitor space is 2m wide by 2m deep. Exhibitors are only permitted to bring the roller banner stands. Large stands (e.g. nomadic stands) cannot be accommodated at the venue. Furniture will be provided at your stand if you have requested it on your booking.



#### **Event ambassadors**

Event ambassadors will be available throughout the event – they can be easily identified by their red UCAS t-shirts. They will ensure empty boxes are cleared away, aisles are kept tidy, and will direct students and exhibitors as necessary. Please do not hesitate to ask for their assistance.

Event ambassadors are not expected to carry boxes or heavy goods on behalf of exhibitors.

F

#### First aid

St John's Ambulance staff will be present at the event during opening hours, to deal with any emergencies. Please report directly to them or to the welcome desk for assistance.

#### Footwear

Suitable footwear must be worn on-site during build-up and breakdown. Open-toed sandals/shoes, flip-flops, and flimsy footwear are not permitted.

н

#### Height restrictions

The venue has no height restrictions.

I

#### Insurance

It is essential you take out adequate employee and public liability insurance against personal injury, damage to, or loss of exhibits, etc.

While the organisers take every precaution to protect exhibitors' property during an event, they are not responsible for any loss or damage. You should ensure you have adequate public and employers' liability cover, in line with the booking terms and conditions.

Internet



Exhibitors who wish to connect to the internet can log in to eduroam with their personal account details. If exhibitors do not have an eduroam account, UWTSD have guest WiFi codes that may be used. Exhibitors should come to the welcome desk at the exhibition hall entrance to collect a code. Internet is free of charge.

L

#### Lost property

All property found should be handed to the welcome desk in the exhibition hall main reception, where it will be retained for six months by the university. If, after six months, no claim regarding that property has been made by any person, the university shall consider the property has been abandoned, and receive the rights to offer that property for sale.

0

#### Organisers

There will be a welcome desk at the main entrance of the exhibition hall. A member of the exhibition team will be in this region throughout the day.

P

#### Passages and gangways

Any means of ingress and egress, passageway, or gangway must remain free from obstruction, and be kept free from obstruction for the duration of the exhibition.

- 1. No part of any stand or exhibit is permitted to encroach on a passageway or gangway, and no door, window, or other similar facility may open outwards to project beyond the perimeter of the stand.
- 2. The floor around your stand shall be kept level and even, and shall not be allowed to become slippery or a source of danger.
- 3. Where an exhibition stand is not provided with a platform, the space shall be clearly defined, and exhibits shall be arranged to maintain passageways and gangways of uniform width.



#### Risk assessment

By completing their booking to attend the event, all exhibitors have legally agreed to implement the control measures — as detailed in the generic risk assessment provided at the point of booking — for exhibitors attending an event of this nature. This highlights the significant risks that exist during such an event. A copy of the risk assessment can be found at the back of this exhibitor manual. You are strongly advised to read this document, and encourage all staff attending the event with you to do the same.

You may also have completed an additional risk assessment as part of your booking. Please bring a copy of this with you, and email a copy to the organisers at <a href="mailto:exhibitions@ucas.ac.uk">exhibitions@ucas.ac.uk</a>.

S

#### Scanner collection

If you have rented scanning devices, these can be collected from the welcome desk at the entrance of the exhibition hall.

#### Security

The hall will be locked at 21:00 when the sports hall closes. There are porters on-site 24 hours a day, and can be found in the main reception of the Dewi Building.

#### **Smoking**

To comply with legislation, no smoking is allowed within ten metres of a building. Smoking is prohibited inside any building.

T

#### **Trolleys**

Trolleys are not provided at the venue, so please bring your own if you need one to deliver goods to your stand.



For the safety of visitors, trolleys are only permitted on the exhibition floor outside event opening hours.







## UCAS Events Exhibitor Code of Conduct

#### Introduction

UCAS organise a network of Events across the UK for prospective students to receive information, advice and guidance regarding their future education and career opportunities from a wider range of institutions and organisations. In order to ensure that students' needs are at the heart of the Events, and that all exhibitors are able to effectively engage with students, it is necessary to require all exhibitors to adhere to the following code of conduct. The code of conduct has been agreed jointly between UCAS and HELOA.

#### **Staffing**

- All members of staff who will be attending or working on the Events should see a copy of the Code of Conduct and be able to comply fully. They should display a high standard of professionalism in their work and offer information, advice and guidance effectively and with integrity.
- Exhibitors should provide appropriate personnel to staff the stand, adequately trained with sufficient knowledge to offer quality representation of their institution or organisation. Pre-event information should be passed on to those attending the Event.
- Please carefully consider the number of staff working at each Event. All staff should be able to
  comfortably work within the allocated space provision. UCAS recommends no more than two staff
  for a 2m x 1m stand, three people for a 3m x 2m stand and six people for 6m x 2m stand. Any
  additional staff may be asked to leave if the health, safety or comfort of visitors or other exhibitors is
  compromised.
- Seminars are delivered on an impartial basis. To uphold the Events' impartiality, those asked to
  deliver a seminar at the Event ensure their presentation delivers general advice and guidance, and
  not be perceived to deliver an unfair bias towards a particular HE provider, organisation or company.
  Any presenter who does not support impartiality will prohibited from delivering seminars at future
  Events.
- Exhibitors should inform UCAS and the Local Event Organiser if they are unable to attend an Event.
   Many Events are at capacity with a waiting list of exhibitors. Non-attendance at Events, without prior notice, may jeopardise participation at future Events.

#### **Marketing materials**

- All promotional material should be relevant and provide a balanced view of the organisation it represents.
- Unless a specific stand size has been booked the standard provision of space is:
  - Shell scheme: 3m x 2m. Furniture will not automatically be provided you can select during the booking whether you would like the standard furniture.
  - O Campus Events: 2m x 1m. One table and two chairs will be provided to fit within this space allocation.

Display stands and all materials must be of the appropriate dimensions to fit within this space allocation without obstructing the aisles or neighbouring stands. Storage space at Campus Events is minimal therefore all banner stands/prospectus storage must be kept within the stand area and



must not obstruct neighbouring stands/ aisle space or cause trip hazards. If the stand size exceeds the provided space allocation exhibitors will be asked to dismantle/adjust their display materials to fit within the allocated space.

#### **During Events**

- Exhibitors should arrive and set up in sufficient time before the opening of the Event and not to
  depart until the Event has officially closed. Exhibitors are required to remain at the Event for the
  duration of the opening times so to ensure that all visitors have fair access to information and advice.
- Stands must not be dismantled whilst visitors remain in the hall for health and safety reasons.
- Exhibitors must remain on their stand throughout the Event and do not carry out any promotional
  based activity in the gangways or between stands. This is for the purpose of both health and safety
  and to ensure students are able to access a range of information, advice and guidance.
- Exhibitors should wait for students to approach, rather than 'touting'.
- Information, advice and guidance must not be to the detriment of other Exhibitors.
- Trolleys/cases cannot be brought onto the Event floor during Event opening hours.

#### **Upholding the Code of Conduct**

UCAS and HELOA recognise that exhibitors work hard to ensure that they are able to comply with the code of conduct and in the unlikely Event that issues arise, any concerns will be addressed quickly.

Any exhibitor, local Event organiser or visitor with concerns should initially raise these with the UCAS Representative present at the Event. The UCAS Representative will liaise with the relevant exhibitor(s) in order to seek a resolution. All issues raised will be logged and reviewed regularly by UCAS and HELOA. If issues arise repeatedly, the individual with overall responsibility for UCAS Events at the institution/organisation will be notified and appropriate resolution sought. Attendance at future Event will be jeopardised if the code of conduct is not upheld.

If concerns relate to serious health and safety issues, the UCAS Representative (or Local Organiser) will take any immediate steps required to ensure the health and safety of staff, exhibitors and visitors.

Outside of Events, UCAS can be contacted via events@ucas.ac.uk





## **UCAS** event organiser risk assessment

	Assessor: Melanie Jones		Monitored by: Rebecca Jones
Date assessed: 20/01/17	Signature: M. J.	Jones	0.
	Title: Executive Schools and Colle		K. Jones
Event: West Wales	Organisation: UWTSD		
Venue: UWTSD Sport Centre		Inclusive dates of site attendance	ce:
Key to worst case outcome (A):		4 = High – certain to cause death 3 = Medium – probable to cause 2 = Low – possible to cause first a 1 = Very low – unlikely to cause i	serious injury aid injury
Key to probability rating (B):		4 = Probability 3 = Possibility 2 = Unlikely 1 = Remotely	
Key to risk level:		12 – 16 = high risk 6 – 9 = medium – high risk 3 – 4 = low – medium risk 1 – 2 = low risk	

Activity	Who is affected	Ris	k evaluation		Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk level (AxB)	Control measures
		4	4		<ul> <li>The floor plan has been designed to maximise aisle widths (a minimum of 2.5 metres wide) to avoid overcrowding.</li> <li>Suitable space around the stands and feature areas, which will be monitored, by floor managers and organisers.</li> </ul>
Over- crowding of	Public and	3	3		<ul> <li>Exhibitors to ensure that staff manning the stands keep within their stand to avoid bottle necking in aisles.</li> <li>Organisers to reinforce this with any exhibitor deemed to be carrying out interactions away from their allocated stand space.</li> </ul>
event hall / stand	/ exhibitors	2	2	6	<ul> <li>Organisers to schedule arrivals in line with venue capacities, and monitor arrivals with help from venue, to prevent overcrowding. Coach arrival schedule also to be used if appropriate</li> <li>Appropriate staffing to be put in place by organisers, to manage the flow of visitors through the venue. All staff to be visibly identifiable.</li> <li>Organisers to monitor the exhibition area.</li> <li>Exhibitors to notify organisers should their stand, or the immediate locality of their stand, become overcrowded.</li> <li>All to obey instructions given by the organiser, venue staff or sub-contractor used, to help controt traffic and pedestrian flows.</li> </ul>
		1	1		
	Exhibitors, contractors,	4	4		<ul> <li>Fire exits to be kept clear of obstructions.</li> <li>Fire extinguishers to be available in the venue.</li> </ul>
Fine	visitors, venue staff,	3	3		<ul> <li>Ensure all waste is collected and stored correctly.</li> <li>Exhibitors to ensure all waste and flammable waste material is removed from stand area.</li> </ul>
Fire	organiser staff,	2	2	12	Exhibitors will use designated smoking areas.
	student helpers	1	1		

Activity	Who is affected	Ris	k evaluation		Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk level (AxB)	Control measures
		4	4		<ul> <li>Venue to ensure fire prevention detection and alarm systems are adequate for the venue, and have been checked and maintained in efficient working order.</li> <li>Organisers and venue to ensure the current number of exits from the venue are adequate.</li> <li>Floor plan submitted to venue in advance of the event for approval.</li> <li>Evacuation plan to be known by organisers and communicated to student helpers, exhibitors and</li> </ul>
Evacuation	Exhibitors, contractors, visitors, venue staff,	3	3	9	<ul> <li>contractors.</li> <li>Organisers to provide contractors, exhibitors and visitors with relevant evacuation procedure documentation, including fire assembly point.</li> <li>Exhibitors should ensure they are aware of the nearest emergency exit and keep all exits clear of obstructions at all times.</li> </ul>
Evacuation	organiser staff, student helpers	2	2		<ul> <li>Contractors, exhibitors and visitors to ensure they are aware of evacuation procedures, read all relevant documentation provided, and follow all instructions given if needed to evacuate.</li> <li>Ensure all gangways and emergency exits are kept clear.</li> <li>All emergency exits maintained and kept clear for the duration of the event.</li> <li>Exhibitors should not block aisles or public areas, including during build-up and breakdown periods, and ensure that stand displays are kept within the allocated stand space.</li> <li>Organisers to ensure PA system can be heard clearly in all public areas, where possible.</li> <li>If any evacuation announcements cannot be heard over the atmospheric noise, then security staff are to go into the halls to evacuate people.</li> </ul>
		1	1		
		4	4		<ul> <li>Exhibitors should ensure that all boxes are appropriately stacked within the allocated stand space.</li> <li>UCAS to remind exhibitors via email of the Exhibitor Terms and Conditions, highlighting that exhibitors should keep their displays within their allocated stand.</li> <li>Organisers to check all exhibitor stands are appropriate and do not pose a trip hazard, before the</li> </ul>
Slips / trips	Exhibitors, contractors, visitors, venue staff,	3	3	9	<ul> <li>event opens.</li> <li>Exhibitors should request that all empty, flat-packed, and broken boxes are removed from their stand by the event staff.</li> <li>Organisers and exhibitors to ensure empty boxes are cleared from stand, with assistance from</li> </ul>
and falls	organiser staff, student helpers	2	2	J	student helpers.  Organisers and exhibitors to ensure no trailing cables in stand area, or in adjoining pedestrian walkways.
		1	1		<ul> <li>Organisers and exhibitors to ensure personal belongings are stored away appropriately.</li> <li>Organisers and exhibitors to ensure all other waste is stored and removed safely.</li> <li>Exhibitors should ensure they do not break down any part of their stand until all visitors have left the exhibition area and the organiser has said breakdown may begin.</li> </ul>

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk
		4	4		Maximum height build of 4m.
Working at	Exhibitors, contractors,	3	3	_	<ul> <li>All work to be carried out from a stable support – either ladder or scaffold – with suitable warning</li> </ul>
height	venue and	2	2	9	signs and barriers as necessary.  Exhibitors to ensure all staff required to work at height are suitably trained.
	UCAS staff	1	1		<ul> <li>Suitable personal protective equipment (PPE) clothing and footwear to be worn.</li> </ul>
		4	4		All exhibitors to ensure their stands are safe and secure, and report any problems to the organiser.
Stands	Public and	3	3	_	Any exhibitors with complex stands to submit their own risk assessment to UCAS Events.
falling over	exhibitors	2	2	6	<ul> <li>Organisers will ask any stand deemed unsafe to be removed, or will work with the exhibitor to secure the stand.</li> </ul>
		1	1		Secure the stand.
Special		4	4		Special structure plans submitted and checked by the venue six weeks in advance of the event.
structure:	Exhibitors	3	3	9	<ul> <li>Maximum height build of 4m.</li> </ul>
platforms/	and venue staff	2	2		
marquees etc.		1	1		
Lifting equipment	Contractors	4	4	9	<ul> <li>Only the appointed qualified contractor supplied by venue or organiser to use lifting equipment.</li> <li>Power tools used by contractors have the minimum length of trailing leads and protection</li> </ul>
(FLTs,		3	3		mechanically and visually from any damage. Such equipment is never to be left unattended with
cranes etc.) Power		2	2		<ul><li>the power supply switched on.</li><li>Appropriate signage and warning lights used, where necessary.</li></ul>
tools and heat sources		1	1		
	Exhibitors, contractors,	4	4		<ul> <li>All catering facilities and staffing provided by venue, and therefore at the control of venue.</li> <li>Reputable and known concessions units only.</li> </ul>
Catering facilities	visitors, venue staff,	3	3	6	<ul> <li>Hygiene regulations to be followed rigidly.</li> <li>Catering company to employ suitable and trained staff. Catering staff to ensure all spills are cleaned</li> </ul>
(mobile & static)	organiser staff,	2	2	0	immediately.
	student helpers	1	1		

Activity	Who is affected	Ris	sk evaluation		Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk
		4	4		<ul> <li>Exhibitors to agree to a risk assessment as part of their booking, and supply additional information where appropriate.</li> <li>Only experienced, reliable and approved contractors used.</li> </ul>
Variety of contractors	Contractors	3	3		<ul> <li>Organiser to be informed of any particular hazards arising prior to, and during the exhibition.</li> <li>Basic checks made on contractor and exhibitor risk assessments.</li> <li>Contractors are the specific responsibility of the hiring company, i.e. the exhibitor.</li> <li>Exhibitors are responsible to ensure that their contractors use appropriate equipment, and are</li> </ul>
and exhibitors on-site	and exhibitors	2	2	6	competent to do so.  Estimated staffing number of contractors is two.  All exhibitors and contractors wishing to work late must request permission from the organiser
		1	1		<ul> <li>prior to the event, to enable security, first aid, electricity and lighting to be arranged for the halls or particular stands.</li> <li>Each contracting firm must have a qualified first aider on their staff, covering crew staying late. The contractor must also supply the name of the person in charge and a contact number.</li> <li>No helium balloons allowed in the venue.</li> </ul>
		4	4		<ul> <li>Exhibitors to only use electrical supplies/sockets supplied by the event organisers, or those that have been supplied by sub-contractors appointed by the organiser.</li> <li>The organiser's appointed contractor will install power supplies on all stands, where needed.</li> </ul>
Electricity: connections , and power	Exhibitors	3	3	9	<ul> <li>Exhibitors are not allowed to do their own wiring, due to potential sub-standard and dangerous installations being energised.</li> <li>Exhibitors to ensure equipment is used safely and for the purpose for which it was designed.</li> <li>Exhibitors should ensure no sockets or connections are overloaded in their stand area, and, if in</li> </ul>
to stands etc.		2	2		<ul> <li>doubt, should seek approval from the event organiser.</li> <li>All electronic portable appliances brought to site by exhibitors should bear a valid PAT test certificate.</li> </ul>
		1	1		<ul> <li>Ensure all electrical risks are controlled, and a member of staff from the electrical contractor is onsite at all times.</li> <li>Only experienced, reliable and approved contractors used.</li> <li>All orders for electricity must be placed before the deadline, where applicable.</li> </ul>

Activity	Who is affected	Risk evaluation			Control	
Hazard	Person(s) at	Worst case	Probability	Hazard	Hazard dentified Person(s) at risk	
identified	risk	outcome (A)	rating (B)	identified		
		4	4		<ul> <li>At least two hours set-up period for exhibitors, and full day access for contractors.</li> <li>Only authorised persons are permitted in the venue for build-up and breakdown. Children under 18 are not allowed on-site for the entire duration of build-up and breakdown.</li> </ul>	
Build-up and	Exhibitors, contractors, venue and UCAS staff  2  2  2  build-up and breakdown with forklift trucks and delivery ve worn when necessary.  Organisers to control access i	<ul> <li>No vehicles allowed in exhibition area during open hours. Vehicles can be permitted on-site during build-up and breakdown with permission from the organiser.</li> <li>All to be aware of the potential hazards of contractors moving around site, including the use of forklift trucks and delivery vehicles.</li> </ul>				
Breakdown		2	2	9	<ul> <li>Wristbands to be worn by exhibitors to allow them access before the event opens to the public. All contractors to be monitored on-site, with regard to the tasks undertaken, and suitable PPE to be</li> </ul>	
		1	1		<ul> <li>Organisers to control access into areas where major lifting and construction is taking place.</li> <li>Security to wear PPE only if indicated by the organiser, and assist floor managers in PPE policy if</li> </ul>	
		4	4	4	<ul> <li>Parking arrangements for exhibitors and visitors and loading bay information to be communicated in advance.</li> </ul>	
Car parking	Visitors and	3	3		<ul> <li>Traffic marshals used to control flow of traffic on-site</li> <li>Venue contact details to be made available in advance, along with parking permits, if applicable.</li> </ul>	
during	exhibitors				<ul> <li>Traffic marshals in place in car park / unloading areas.</li> </ul>	
exhibition		2	2		<ul> <li>Care to be taken when driving to and from the venue.</li> <li>Observe speed limits and good driving practice: 'no mobiles when mobile" and 'switch off before</li> </ul>	
		1	1		you drive off'.	
		4	4		Exhibitors to ensure all stand staff are trained in the correct manual handling procedures.	
Manual	Exhibitors	3	3		Manual handling document to be provided in exhibitor and student helper packs.	
handling	and student	2	2	9	<ul> <li>All to wear appropriate footwear.</li> <li>Liquid spills to be monitored by cleaners and cleared up. Any wet floors to be marked with hazard</li> </ul>	
	helpers .	1	1		signs immediately.	

Activity	Who is affected	Ris	k evaluation		Control	
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk	
	Exhibitors, contractors, visitors, venue staff,	4	4	dentined	<ul> <li>Visitors to access venue through front main entrance during event.</li> <li>All relevant information will be put in the exhibition guide – including first aid, catering, etc.</li> <li>Use the floor plan to highlight key areas of interest to aid movement around the venue, such as exhibitor stand locations, entrance and exit points, first aid point, organiser's office, seminar</li> </ul>	
Visitor		3	3		rooms, refreshments areas.  • All stands are advised to have access for the disabled, via the exhibitor manual and stand inspection.	
orientation		2	2	9	<ul> <li>Organisers and stewards to monitor disabled guests for ease of movement around the venue.</li> <li>Organisers to ensure there is disabled access/egress to the venue.</li> <li>All height limits will be strictly enforced to enable clear view of signs and banners.</li> <li>Organisers to ensure appropriate staffing in place to provide a managed and safe environment for exhibitors, staff and visitors.</li> </ul>	
		1	1		<ul> <li>No use of trolleys on the exhibition hall floor to move materials during the open hours of the exhibition.</li> <li>Security marshals in place to monitor flows of traffic and pedestrians in the venue.</li> </ul>	
	Visitors and	4	4		<ul> <li>Maximum distance to any emergency exit in the seminar rooms must not exceed 12 metres.</li> <li>All emergency exits are to have illuminated emergency exit signs above the door.</li> </ul>	
Seminar		3	3	1	<ul> <li>All cables must be securely fastened away to avoid trip hazards.</li> <li>Loud speaker stands must not protrude into gangways.</li> </ul>	
rooms	speakers	2	2		<ul> <li>Noise levels must be kept at a reasonable level.</li> <li>Seating runs must be clipped together, or benches used.</li> </ul>	
		1	1		<ul> <li>Seminar seating guide has been produced to help organisers and technical staff arrange the layout in a safe way, including safe aisle widths etc.</li> </ul>	
	Exhibitors, contractors,	4	4	- 1	<ul> <li>No alcohol/substances permitted in the venue. Venues with bar facilities are clearly notified of this before event.</li> </ul>	
Alcohol /	visitors, venue staff,	3	3		<ul> <li>Venue will be responsible for relevant checks, if necessary.</li> <li>If anyone is found to be in possession of controlled drugs (Class A, B or C), or under the influence, the police will be notified.</li> <li>Any offenders will be asked to leave the event.</li> </ul>	
substance controls	organiser staff, student helpers	2	2			
		1	1			

Activity	Who is affected	R	isk evaluation	l	Control	
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk	
Hazard and injury from negative and positive behaviours where staff may not follow rules, and requirements		4	4		<ul> <li>Company policy, procedures and rules apply in all cases.</li> <li>a) PPE training on all types of PPE, and on skin care:         risk assessment requirements briefed to staff         PPE as identified in risk assessment</li> <li>b) Manual handling training provided:</li> </ul>	
of risk assessments for the above hazards and risks. The significant ones are:	Exhibitors, contractors, visitors, venue staff,	3	3		mechanical handling equipment training provided risk assessment requirements briefed to staff staff competence and supervision risk assessments requirements briefed to staff staff competence and supervision c) Work equipment and electricity:	
<ul> <li>a) PPE</li> <li>b) manual handling</li> <li>c) work equipment and electricity</li> </ul>	neipers	2	2	9	staff work equipment training. pre-shift and statutory checks in place, and checked for implementation  d) Chemicals - COSHH risk assessment requirements briefed to staff.  MSDS and product guidance available staff competence & supervision. waste storage, collection and disposal system in place	
d) chemicals e) slips, trips and falls f) work at height g) emergency procedures		1	1		<ul> <li>e) Slips, trips and falls: risk assessment requirements briefed to staff         cables and tripping hazards controlled.         staff competence and supervision.</li> <li>f) Work at height: training and competence.</li> <li>g) Emergency procedures: staff training in health &amp; safety and emergency procedures.         Audible and visible alarms and warnings suitable for danger and regularly tested.</li> </ul>	
	Exhibitors, contractors,	4	A member of the venue event staff to be contacted if in need of first aid. A me	<ul> <li>A member of the venue event staff to be contacted if in need of first aid. A member of event staff and/or security staff to be positioned in the venue at all times.</li> </ul>		
Illness or injury	visitors, venue staff,	3	3	٥	<ul> <li>Ensure that the first aid point is known to exhibitors and student helpers, and featured on the floor plan in the Exhibition Guide.</li> <li>Organisers to ensure first aid post is staffed by qualified persons.</li> <li>UCAS organiser to be first aid trained.</li> </ul>	
inness of injury	organiser staff,	2 2	2	9		
	student helpers	1	1		<ul> <li>Room temperature to be monitored throughout the event to maintain appropriate levels.</li> </ul>	

	Exhibitors, Contractors	1	1	
	, Visitors, Venue Staff,	2	2	
Emergency situation	Organiser Staff,	3	3	16
	Student Helpers (Approx 3000+)	4	4	

Event organiser to have full event briefing with venue pre-event to be aware of emergency procedures and any security measures which have been put in place for the event. Event organiser to communicate details with onsite team and notify if any changes occur.

Event organiser to follow venue emergency procedures at all times and take action to ensure safety of all visitors and exhibitors, lock down or evacuate if needed. Event organiser to document all details where possible on an occurrence register.

- Staff, Student helpers and exhibitors to be provided with a copy of the venues emergency procedures/Evacuation procedures.
- UCAS event organiser to alert UCAS incident management team
- Staff, Student helpers, Exhibitors and visitors asked to remain vigilant at all times and report anything suspicious to the organisers office or venue security.
- If bomb threat, venue and UCAS to follow venue's emergency procedures

Hasilwood House 60 Bishopsgate London EC2N 4AW Tel: 020 7847 8670 Fax: 020 7847 8689



#### TO WHOM IT MAY CONCERN

15<sup>th</sup> July 2017

Dear Sir/Madam

#### UNIVERSITY OF WALES, TRINITY ST DAVID TRUST AND ALL ITS SUBSIDIARY COMPANIES

We confirm that the above Institution is a Member of U.M. Association Limited, and that the following covers are currently in place:-

#### 1. **EMPLOYERS' LIABILITY**

Certificate No. Y016458QBE0117A/029

Period of Cover 1 August 2017 to 31 July 2018

Limit of Indemnity £20,000,000 any one event unlimited in the aggregate.

Includes Indemnity to Principals

Cover provided by QBE Insurance (Europe) Limited and Excess Insurers.

#### 2. PUBLIC AND PRODUCTS LIABILITY

Certificate of Entry No. UM029/95

Period of Cover 1 August 2017 to 31 July 2018

Includes Indemnity to Principals

Limit Of Indemnity £50,000,000 any one event and in the aggregate in respect of

Products Liability and unlimited in the aggregate in respect of

Public Liability.

Cover provided by U.M. Association Limited and Excess Cover Providers led by QBE

Insurance (Europe) Limited

If you have any queries in respect of the above details, please do not hesitate to contact us.

Yours faithfully

Susan Wilkinson

For U.M. Association Limited

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# **Exhibitor parking permit**West Wales UCAS HE exhibition 2018

Valid for parking at:

UWTSD sports center, Carmarthen Campus

**Date valid:** 27/03/2018

Please ensure this pass is displayed in the windscreen of your vehicle to avoid parking charges during your stay.