

Dorset higher education exhibition 2018

Visitor information pack

Bournemouth University

Fern Barrow

Poole

BH12 5BB

Wednesday 28 March 2018



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Α

Accidents and near misses

Accidents and near misses should be reported to exhibition staff, who can be identified by their red UCAS t-shirts.

Arrivals

Please head to the 'Entrance to Exhibition' marked on the campus map.

C

Coaches

Coach drop off and pick up only. Coaches can use the bus hub at the entrance to campus.

Cars

There is **very limited** car parking available on-site.

There are a number of pay and display car parks located at our <u>Lansdowne</u> campus. With a UCAS ticket, visitors can use the <u>U1 university bus service</u>, free of charge.

Catering

Food is available to buy from the university's Refectory and cafes.

Cash machines

There are a number of cash machines available on-site.

D



Directions

By rail

The nearest rail station to Talbot Campus is Bournemouth. The <u>U1 bus service</u> runs directly from Dorchester House (a short walk away from the station) to our Talbot Campus. Visitors may use this service free of charge with their UCAS event ticket.

By bus

Yellow buses have a number of services that stop at Talbot Campus. You can find out more on the <u>Yellow Buses</u> website.

By bike

Talbot Campus is easily accessible by bike. There are secure compounds located on campus, which operate on a card entry system. To gain access, you'll need to get an access card from the main university reception, and present a form of ID.

By car

There is very limited parking on-site.

For satnav users, the postcode for our Talbot Campus is BH12 5BB.

F

Emergency procedures

Emergency evacuation procedures

The health and safety of all persons affected by our operations is of paramount importance to Bournemouth University.

Visitors should not bring anything onto the university's premises that could endanger others (e.g. unmaintained equipment), and should observe the university's no smoking policy.

Fire evacuation procedure

All staff members, students, and visitors are under a duty of care to report situations they believe to be potentially hazardous. In the context of fire prevention, this may be something which could lead to an outbreak of fire, e.g. unsafe storage of flammable materials, or something which would hinder the safe evacuation of the premises in the event of a fire, e.g. obstruction of fire escapes.

Because of the amount of movement of people on the university sites, it's not possible to operate a 'roll call procedure' i.e. where people's names are checked off a list at the assembly point.



For this reason, we have a 'negative head count'. Fire wardens appointed for each area check rooms are clear before they leave, and then report this to fire marshals at the assembly points. The fire marshals then inform the fire brigade, meaning just **one** person should approach the fire brigade with information for each building – this should avoid confusion.

Fire wardens wear white hats and high visibility jackets, and fire marshals wear high visibility jackets so they can be identified from a distance. However, if for any reason a fire warden isn't present, it's your individual responsibility to ensure you evacuate the building, by following the instructions below.

Teaching staff and seminar rooms

Some buildings, such as lecture theatres, don't have a constant staff presence, so fire wardens may not be appointed for these areas. All lecturers/group leaders must therefore assume responsibility for evacuating their own classes, and report this to the fire marshal at the assembly point.

Do not use any lift

Go quickly to your nearest assembly point, which is noted on the fire routine notices displayed around the campus, and is a safe distance from buildings. **Do not** remain near the building or block entrances or approaches to buildings, as this may delay fire brigade access.

Obey instructions issues by both the fire wardens and fire marshal, and **do not** re-enter the building until told to do so by the fire marshal.

Do not tackle a fire unless you're sure you can do this safely, and your escape route is clear. Some extinguishers are only suitable for certain types of fires. If in any doubt, do not attempt to fight the fire.

Event ambassadors

For general queries during the event (e.g. directions to facilities), ask any of the event ambassadors, who can be identified by their red UCAS t-shirts.

F

First aid

The first aid point is at the main university reception.

Should you need any first aid assistance, please make yourself known to an event steward, who can be identified by their red UCAS t-shirts.



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Insurance

The organiser has adequate public and employee liability cover. A copy of the certificate can be found at the back of this pack.

While the organisers take every precaution to protect visitors' property during an event, they are not responsible for any loss or damage. All group leaders should ensure they have adequate public and employers' liability cover, in line with the booking terms and conditions.

Internet

Visitors can access free WiFi via the Cloud WiFi hotspot provider. Visitors should go to their device settings, connect to The Cloud WiFi network, and follow the instructions on their web browser.

L

Lost property

Any item(s) of lost property found should be handed into an event steward or to the university's main reception desk.

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Organisers

The event is organised by Bournemouth University (www.bournemouth.ac.uk). Staff will be available throughout the day, and can be identified by their red 'event organiser' t-shirts. If you need to speak to them urgently, ask any event steward, or report to the main university reception.

P

Parking



There is **limited parking** on-site.

There are a number of pay and display car parks located at our <u>Lansdowne</u> campus. With a UCAS ticket, attendees can use the <u>U1 university bus service</u>, free of charge.

R

Risk assessment

The organiser has completed a risk assessment for the event. A copy of this can be found at the back of this pack.

S

Security

There will be security on-site.

Seminars

Seminars are located in the lecture theatre block on the site map.

10:15	Student finance	Choosing a course
10:45	Applying to university through UCAS	Student life
11:15	Student finance	Choosing a course
12:45	Applying to university through UCAS	Student life
13:15	Student finance	Choosing a course
13:45	Applying to university through UCAS	Student life

Smoking



There is a strict policy of **no smoking** inside the university buildings. You're permitted to smoke outside the building, however, you must ensure you're at least 5m away from any university buildings.

Campus map





Public liability insurance

Hasilwood House 60 Bishopsgate London EC2N 4AW Tel: 020 7847 8670 Fax: 020 7847 8689



TO WHOM IT MAY CONCERN

15th July 2017

Dear Sir/Madam

BOURNEMOUTH UNIVERSITY AND ALL ITS SUBSIDIARY COMPANIES

We confirm that the above Institution is a Member of U.M. Association Limited, and that the following covers are currently in place:-

1. EMPLOYERS' LIABILITY

Certificate No. Y016458QBE0117AI/044

Period of Cover 1 August 2017 to 31 July 2018

Limit of Indemnity £50,000,000 any one event unlimited in the aggregate.

Includes Indemnity to Principals

Cover provided by QBE Insurance (Europe) Limited and Excess Insurers.

2. PUBLIC AND PRODUCTS LIABILITY

Certificate of Entry No. UM044/99

Period of Cover 1 August 2017 to 31 July 2018

Includes Indemnity to Principals

Limit Of Indemnity £50,000,000 any one event and in the aggregate in respect of

Products Liability and unlimited in the aggregate in respect of

Public Liability.

Cover provided by U.M. Association Limited and Excess Cover Providers led by QBE

Insurance (Europe) Limited

If you have any queries in respect of the above details, please do not hesitate to contact us.

Yours faithfully

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Susan Wilkinson For U.M. Association Limited

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U.M. Association Limited Registered Office: Hasilwood House, 60 Bishopsgate, London, EC2N 4AW Registered in England and Wales No. 2731799





UCAS event organiser risk assessment

	Assessor: Rebecca Oliver		Monitored by: Rebecca Oliver and Kaylea Blindell
Date assessed: January 2018	Signature:		to a la l
	Title: UK Student Recruitment and	d Outreach Officer	KABlindell
Event: Dorset UCAS Exhibition	Organisation: Bournemouth Univer	rsity	
Venue: Bournemouth University, Talbot	Campus	Inclusive dates of site attendance:	27 March (set up) and 28 March 2018 (exhibition)
Key to worst case outcome (A):		4 = High – certain to cause death 3 = Medium – probable to cause ser 2 = Low – possible to cause first aid 1 = Very low – unlikely to cause inju	injury
Key to probability rating (B):		4 = Probability 3 = Possibility 2 = Unlikely 1 = Remotely	
Key to risk level:		12 – 16 = high risk 6 – 9 = medium – high risk 3 – 4 = low – medium risk 1 – 2 = low risk	

Security marking: PUBLIC

Document owner: H&SE ADVISER (Jovita Milanes)

Last updated: 16 February 2017

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk level (AxB)	Control measures
		4	4		 The floor plan has been designed to maximise aisle widths (a minimum of 2.5 metres wide) to avoid overcrowding. Suitable space around the stands and feature areas, which will be monitored by floor managers and organisers.
Over- crowding of event exhibitors hall/stand	3	3	6	 Exhibitors to ensure that staff manning the stands keep within their stand to avoid bottle necking in aisles. Organisers to reinforce this with any exhibitor deemed to be carrying out interactions away from their allocated stand space. 	
	2	2		 Organisers to schedule arrivals in line with venue capacities, and monitor arrivals with help from the venue, to prevent overcrowding. Coach arrival schedule also to be used if appropriate. Appropriate staffing to be put in place by organisers to manage the flow of visitors through the venue. All staff to be visibly identifiable. Organisers to monitor the exhibition area. 	
	1	1		 Exhibitors to notify organisers should their stand, or the immediate locality of their stand, become overcrowded. All to obey instructions given by the organiser, venue staff or sub-contractor used, to help control traffic and pedestrian flows. 	
	Exhibitors, contractors,	4	4		 Fire exits to be kept clear of obstructions. Fire extinguishers to be available in the venue.
visitors, venue staff, organiser staff, student helpers	3	3		 Ensure all waste is collected and stored correctly. Exhibitors to ensure all waste and flammable waste material is removed from stand area. 	
	organiser	2	2	12	 Exhibitors will use designated smoking areas.
	1	1			

Activity	Who is affected	Ris	k evaluation		Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk level (AxB)	Control measures
	Exhibitors, contractors, visitors, venue staff,	4	4		 Venue to ensure fire prevention detection and alarm systems are adequate for the venue, and have been checked and maintained in efficient working order. Organisers and venue to ensure the current number of exits from the venue are adequate. Floor plan submitted to venue in advance of the event for approval. Evacuation plan to be known by organisers, and communicated to student helpers, exhibitors, and
Evacuation		3	3	9	 contractors. Organisers to provide contractors, exhibitors, and visitors with relevant evacuation procedure documentation, including fire assembly point. Exhibitors should ensure they're aware of the nearest emergency exit, and keep all exits clear of obstructions at all times.
organiser staff, student helpers	2	2		 Contractors, exhibitors, and visitors to ensure they are aware of evacuation procedures, read all relevant documentation provided, and follow all instructions given if needed to evacuate. Ensure all gangways and emergency exits are kept clear. All emergency exits maintained and kept clear during the event. 	
		1	1		 Exhibitors should not block aisles or public areas, including during build-up and breakdown periods, and ensure stand displays are kept within the allocated stand space. Organisers to ensure PA system can be heard clearly in all public areas, where possible. If any evacuation announcements cannot be heard over the atmospheric noise, then security staff are to go into the halls to evacuate people.
	Exhibitors, contractors,	4	4		 Exhibitors should ensure all boxes are appropriately stacked within the allocated stand space. UCAS to remind exhibitors by email of the exhibitor terms and conditions, highlighting that exhibitors should keep their displays within their allocated stand. Organisers to check all exhibitor stands are appropriate, and do not pose a trip hazard, before the
visitors,	visitors, venue staff, organiser staff,	3	3	9	event opens. Exhibitors should request all empty, flat-packed, and broken boxes are removed from their stand by the event staff.
		2	2		 Organisers and exhibitors to ensure empty boxes are cleared from stand, with assistance from student helpers. Organisers and exhibitors to ensure no trailing cables in stand area, or in adjoining pedestrian walkways.

Security marking: PUBLIC

Activity	Who is affected	Ri	sk evaluation		Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk
	Exhibitors,	4	4		 Maximum height build of 4m.
Working at	contractors,	3	3	9	 All work to be carried out from a stable support – either ladder or scaffold – with suitable warning signs and barriers as necessary.
height	venue and	2	2	9	 Exhibitors to ensure all staff required to work at height are suitably trained.
	UCAS staff	1	1		 Suitable personal protective equipment (PPE) clothing and footwear to be worn.
		4	4		 All exhibitors to ensure their stands are safe and secure, and report any problems to the organiser.
Stands	Public and	3	3	_	Any exhibitors with complex stands to submit their own risk assessment to UCAS Events.
falling over	exhibitors	2	2	6	 Organisers will ask any stand deemed unsafe to be removed, or work with the exhibitor to secure the stand.
		1	1	•	the stand.
Special		4	4		 Special structure plans submitted and checked by the venue six weeks in advance of the event.
structure:	structure: Exhibitors platforms/ and venue	3	3		Maximum height build of 4m.
1 .		2	2	9	
marquees etc.	staff	1	1		
Lifting equipment		4	4		 Only the appointed qualified contractor supplied by venue or organiser to use lifting equipment. Power tools used by contractors have the minimum length of trailing leads and protection
(FLTs,	(FLTs,	3	3		mechanically and visually from any damage. Such equipment is never to be left unattended with the power supply switched on. Appropriate signage and warning lights used, where necessary.
cranes etc.),	Contractors	2	2		
power tools, and heat sources	1	1			
Catering facilities (mobile Exhibitors, contractors, visitors,	4	4		 All catering facilities and staffing provided by venue, and therefore at the control of venue. Reputable and known concessions units only. 	
	visitors,	3	3	6	 Hygiene regulations to be followed rigidly. Catering company to employ suitable and trained staff. Catering staff to ensure all spills are cleaned
and static)	venue staff, organiser	2	2		immediately.

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk
		4	4		 Exhibitors to agree to a risk assessment as part of their booking, and supply additional information where appropriate. Only experienced, reliable, and approved contractors used.
Variety of contractors	Contractors	3	3		 Organiser to be informed of any particular hazards arising prior to, and during the exhibition. Basic checks made on contractor and exhibitor risk assessments. Contractors are the specific responsibility of the hiring company, i.e. the exhibitor. Exhibitors are responsible in ensuring their contractors use appropriate equipment and are
and and exhibitors on-site	2	2	6	 competent to do so. Estimated staffing number of contractors is two. All exhibitors and contractors wishing to work late must request permission from the organiser 	
		1	1		 prior to the event, to enable security, first aid, electricity, and lighting to be arranged for the halls or particular stands. Each contracting firm must have a qualified first aider on their staff, covering crew staying late. The contractor must also supply the name of the person in charge and a contact number. No helium balloons allowed in the venue.
		4	4		 Exhibitors to only use electrical supplies/sockets supplied by the event organisers, or those that have been supplied by sub-contractors appointed by the organiser. The organiser's appointed contractor will install power supplies on all stands, where needed. Exhibitors are not allowed to do their own wiring, due to potential sub-standard and dangerous
Electricity:	Exhibitors	3	3		 installations being energised. Exhibitors to ensure equipment is used safely, and for the purpose for which it was designed. Exhibitors should ensure no sockets or connections are overloaded in their stand area, and, if in
power to stands etc.		2	2	9	 doubt, should seek approval from the event organiser. All electronic portable appliances brought to site by exhibitors should bear a valid PAT test certificate.
		1	1		 Ensure all electrical risks are controlled, and a member of staff from the electrical contractor is onsite at all times. Only experienced, reliable, and approved contractors used. All orders for electricity must be placed before the deadline, where applicable.

Activity	Who is affected	Ris	sk evaluation		Control
Hazard	Person(s) at	Worst case	Probability	Hazard	Person(s) at risk
identified	risk	outcome (A)	rating (B)	identified	Person(s) at risk
		4	4		 At least two hours set-up period for exhibitors, and full day access for contractors. Only authorised persons are permitted in the venue for build-up and breakdown. Children under 18 are not allowed on-site for the entire duration of build-up and breakdown.
Build-up	Exhibitors, contractors,	3	3		 No vehicles allowed in exhibition area during open hours. Vehicles can be permitted on-site during build-up and breakdown with permission from the organiser. All to be aware of the potential hazards of contractors moving around site, including the use of
and venue and breakdown UCAS staff	2	2	9	 forklift trucks and delivery vehicles. Wristbands to be worn by exhibitors to allow them access before the event opens to the public. All contractors to be monitored on-site, with regard to the tasks undertaken, and suitable PPE to be worn when necessary. 	
		1	1		 Organisers to control access into areas where major lifting and construction is taking place. Security to wear PPE only if indicated by the organiser, and assist floor managers in PPE policy if required.
		4	4		 Parking arrangements for exhibitors and visitors and loading bay information to be communicated in advance.
Car parking	Visitors and	3	3		 Traffic marshals used to control flow of traffic on-site Venue contact details to be made available in advance, along with parking permits, if applicable.
during exhibition	exhibitors	2	2	4	 Traffic marshals in place in car park/unloading areas. Care to be taken when driving to and from the venue. Observe speed limits and good driving practice: 'no mobiles when mobile' and 'switch off before
		1	1		you drive off'.
		4	4		Exhibitors to ensure all stand staff are trained in the correct manual handling procedures.
Manual	Exhibitors	3	3	9	 Manual handling document to be provided in exhibitor and student helper packs.
handling	and student	2	2		All to wear appropriate footwear. Liquid a pills to be progritted deviced by alcohold alcohold with beyond
	helpers	1	1		 Liquid spills to be monitored by cleaners and cleared up. Any wet floors to be marked with hazard signs immediately.

Activity	Who is affected	Ris	k evaluation		Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk
		4	4		 Visitors to access venue through front main entrance during event. All relevant information will be put in the exhibition guide – including first aid, catering, etc. Use the floor plan to highlight key areas of interest to aid movement around the venue, such as exhibitor stand locations, entrance and exit points, first aid point, organiser's office, seminar
Visitor	Exhibitors, contractors, visitors, venue staff,	3	3		rooms, and refreshments areas. • All stands are advised to have access for the disabled, through the exhibitor manual and stand inspection.
orientation organiser staff, student helpers	2	2	9	 Organisers and stewards to monitor disabled guests for ease of movement around the venue. Organisers to ensure there is disabled access/egress to the venue. All height limits will be strictly enforced to enable clear view of signs and banners. Organisers to ensure appropriate staffing in place to provide a managed and safe environment for 	
	·	1	1		 exhibitors, staff and visitors. No use of trolleys on the exhibition hall floor to move materials during the open hours of the exhibition. Security marshals in place to monitor flows of traffic and pedestrians in the venue.
		4	4	1	 Maximum distance to any emergency exit in the seminar rooms must not exceed 12 metres. All emergency exits are to have illuminated emergency exit signs above the door.
Seminar	Visitors and	3	3		 All cables must be securely fastened away to avoid trip hazards. Loud speaker stands must not protrude into gangways.
rooms	speakers	2	2		 Noise levels must be kept at a reasonable level. Seating runs must be clipped together, or benches used.
		1	1		 Seminar seating guide has been produced to help organisers and technical staff arrange the layout in a safe way, including safe aisle widths etc.
	Exhibitors, contractors,	4	4	1	 No alcohol/substances permitted in the venue. Venues with bar facilities are clearly notified of this before event.
Alcohol/	visitors, venue staff,	3	3		 Venue will be responsible for relevant checks, if necessary. If anyone is found to be in possession of controlled drugs (Class A, B or C), or under the influence,
substance controls organiser staff, student helpers	_	2	2		the police will be notified. Any offenders will be asked to leave the event.
		1	1		

Security marking: PUBLIC

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Hazard identified	Person(s) at risk
Hazard and injury from negative and positive behaviours where staff may not follow rules, and requirements		4	4		 a) PPE training on all types of PPE, and on skin care: Risk assessment requirements briefed to staff. PPE, as identified in risk assessment. b) Manual handling training provided:
of risk assessments for the above hazards and risks. The significant ones are:	Exhibitors, contractors, visitors, venue staff,	3	3	9	Mechanical handling equipment training provided Risk assessment requirements briefed to staff. Staff competence and supervision. Risk assessments requirements briefed to staff. Staff competence and supervision. c) Work equipment and electricity:
a) PPE b) manual handling c) work equipment and electricity	organiser staff, student helpers	2	2	9	Staff work equipment training. Pre-shift and statutory checks in place, and checked for implementation. d) Chemicals - COSHH risk assessment requirements briefed to staff. MSDS and product guidance available. Staff competence and supervision. Waste storage, collection and disposal system in place.
d) chemicals e) slips, trips and falls f) work at height g) emergency procedures		1	1		 e) Slips, trips and falls: risk assessment requirements briefed to staff Cables and tripping hazards controlled. Staff competence and supervision. f) Work at height: training and competence. g) Emergency procedures: staff training in health and safety and emergency procedures. Audible and visible alarms and warnings suitable for danger and regularly tested.
Illness or injury	Exhibitors, contractors, visitors, venue staff,	3	3	9	 A member of the venue event staff to be contacted if in need of first aid. A member of event staff and/or security staff to be positioned in the venue at all times. Ensure the first aid point is known to exhibitors and student helpers, and featured on the floor plan in the Exhibition Guide.
	organiser staff,	2	2		 Organisers to ensure first aid post is staffed by qualified persons and UCAS organiser to be first aid trained.

	student helpers	1	1		 If UCAS first aider is involved or assists in an accident/incident, this must be documented in the organiser's first aid book and a copy provided for UCAS. Room temperature to be monitored throughout the event to maintain appropriate levels.
Emergency situation	Exhibitors, contractors, visitors, venue staff, organiser staff, student helpers (Approx 3000+)	1	1	16	Event organiser to have full event briefing with venue pre-event, to be aware of emergency procedures, and any security measures. Event organiser to communicate details with on-site team, and notify them if any changes occur.
		2	2		Event organiser to follow venue emergency procedures at all times, and take action to ensure safety of all visitors and exhibitors, during lock down or evacuation, if needed. Event organiser to document all details where possible on an occurrence register. • Staff, student helpers, and exhibitors to be provided with a copy of the venues emergency/evacuation procedures. • UCAS event organiser to alert UCAS Incident Management Team. • Staff, student helpers, exhibitors, and visitors asked to remain vigilant at all times, and report anything suspicious to the organisers office or venue security.
		3	3		
		4	4		